

# Loch Leven Chalets

Loch Leven Holidays, North Ballachulish,  
Fort William, PH33 6SA 01855 821272



“A special home from home experience in a stunning 5 star location”

Your holiday dates

## BOOKING FORM

FROM	TO	No. of Nights
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Mr.	Mrs.	Miss	Other	SURNAME _____	INITIALS _____
ADDRESS _____					
CAR REGISTRATION _____					
POST CODE _____	TEL. NO. _____	E-MAIL _____			

OTHER MEMBERS OF YOUR PARTY (number in party inc. yourself)

TITLE	INITIALS	SURNAME	Age if under 18

*Stag, Seal, Salmon and Pinemarten* chalets have a bedroom with a double bed and another with twin beds   
*Otter, Grouse and Wildcat* have twin beds in both rooms  Please indicate your preference by ticking the appropriate box, this will be reserved for you, if available

**All our chalets are non-smoking**

Dogs are allowed in *Stag chalet*, (maximum two per chalet). If you wish to bring your dog (s) Please check availability and give numbers of dog(s). There is a £15 charge per dog.

COT =£6

HIGHCHAIR = £6

**The initial payment** to be enclosed with this booking form, is 30% of the total hire fee. The outstanding balance to be paid not less than 28 days prior to the start of your holiday.

**Please make cheques payable to Ian Ashwell. Credit cards accepted (not American Express)**

Card Type eg Mastercard, Visa, Switch etc.:.....Security Code (on reverse).....

Card No: .....Name on Card:.....

Expiry Date: .....Start Date:.....

**Amount Enclosed £**

**I declare that** I am over 21 years of age, I agree, and hereby accept on behalf of myself and all persons named on this booking form, that this booking is made in accordance with the conditions of hire, which I have read and understood and to make all payments in relation to these.

Signature:

Date:

Your completion of the following would be much appreciated

**In which of the these publications did you see our advertisement?**

The Freedom of the Highlands	<input type="checkbox"/>	Was it a recommendation ?	<input type="checkbox"/>
Self-Catering, Scotland	<input type="checkbox"/>	Or a return visit ?	<input type="checkbox"/>
Internet which site ? .....	<input type="checkbox"/>	Other (please specify) .....	<input type="checkbox"/>

**PLEASE READ BOOKING CONDITIONS OVER**

# BOOKING CONDITIONS

## 1. HIRE TERMS

All terms are quoted in £ sterling per week per chalet. As soon as the booking is made by you and confirmed by us the hire terms are guaranteed.

A cheque for 30% of the total hire fee must be sent with the booking form. This will be refunded if your booking is not confirmed by us. The balance of the hire fee must be paid no later than 28 days before the hire starting date.

## 2. NUMBER OF PERSONS

A maximum of 4 persons are allowed in each chalet. Additional persons, except a baby in a cot where applicable will not be accommodated. The hirer must be a member of the occupying party. Visitors, within reason are acceptable, accommodating throughout the day, friends who are camping or staying in B & B is not allowed. If a discount has been given for two people, this becomes payable if there are more than two people in any one night throughout the hire period. We reserve the right to terminate the hire without notice and without refund for a breach of these conditions.

## 3. DOGS

A maximum of two dogs are permitted where prior permission has been obtained. Dogs must be kept on leads at all times within the chalet complex, must not be allowed on beds or chairs or left unattended at any time in the chalet.

## 4. MINORS

Bookings from persons under 21 years cannot be accepted, nor will we accept bookings for accompanied groups of under 21s.

## 5. BOOKING CANCELLATION

If you wish to cancel your booking you must notify us in writing. In all cases of cancellation the deposit is forfeited. If the booking is cancelled within 28 days of the hire starting date and we are unable to re-let the chalet there will be no refund of any part of the hire fee. Holiday cancellation insurance to cover all eventualities is available, an application form will be sent with your booking confirmation.

## 6. NON-ARRIVAL

If you do not arrive by midday on the day **following** your hire start date and have not advised us that you will be late, we reserve the right to re-let the chalet. Under the foregoing circumstances, if the chalet is not re-let you are responsible for any balance of hire outstanding.

## 7. OCCUPATION

Chalets are available for **occupation**

**after 4 p.m.**

on the hire start date. If we are prevented by circumstances beyond our control from making the chalet available and cannot provide a suitable alternative, we will refund all monies paid by you but no further liability will be accepted.

## 8. DEPARTURE

Chalets must be vacated by **10 a.m.** on the day of departure and must be left in a clean condition.

## 9. HIRER'S RESPONSIBILITIES

The hirer is responsible for the chalet and its equipment during the period of hire and is expected to take all reasonable care of it. The chalet is let fully furnished including bed linen (not towels, but these may be hired). You are advised to check on arrival and report any shortcomings, damage or missing items immediately so that the matter can be rectified for you. No claim can be considered for such matters not so notified. The hirer undertakes to report and pay for any damage caused to the chalet or for equipment lost, damaged, or broken during his occupancy of the chalet. Unsuitable substitutes are not acceptable. All the equipment, utensils etc., must be left in a clean condition at the end of the hire period. **Smoking is not permitted anywhere in the properties.**

## 10. UNSUITABLE HIRERS

We reserve the right to decline a booking or to refuse to hand over a chalet to any person who in our opinion is not suitable to take charge. In this case the hire fee shall be refunded in full and the contract shall be discharged without further liability on either party. We also reserve the right to repossess the chalet at any time where damage has been caused or where in our opinion is likely to be caused by the hirer or any member of the hirer's party. In such case we shall not be liable to make a refund of any portion of the hire fee paid.

## 11. HIRER'S PROPERTY

The owners or their agents do not accept any liability for loss of or damage to personal effects, baggage, motor cars, motor car accessories, or any other item belonging to the hirer or any member of the hirer's party.

## 12. MODIFICATIONS & DESCRIPTIONS

Every effort has been made to ensure that descriptions contained in our brochure are correct. However, we reserve the right to make modifications and in the interests of continued improvement the right to alter or delete furniture, fittings, amenities or facilities either advertised or previously available, without prior notice. If we have to modify or cancel your booking for any reason, we may do so without notice, liability or compensation.

## 13. OVERSEAS BOOKINGS

Your payment may be made

By Bank Transfer

Ask your bank to transfer the amount due in pounds sterling (all charges to be paid by you, approximately £15).  
direct to:

Ian Ashwell  
C/O Bank of Scotland  
62 High Street  
Fort William  
PH33 6AE  
Bank Code: 80-06-84  
Account No. 06000440

## 14. NON-SMOKING POLICY

All our chalets are **non-smoking**, although we do permit careful smoking outside.

**Due to the high fire risk it is necessary to be very careful with cigarette butts.**